



**“We need transport that works for us”**


# **West Glamorgan’s Learning Disability Transport Project**



# Who are West Glamorgan Regional Partnership?



We bring the Health Board, local Councils, the Third Sector and volunteers to work together.



Our work aims to improve the health and well-being of the people of Neath Port Talbot and Swansea.



# Well-being and Learning Disability Programme



**In the West Glamorgan region, people with a learning disability have the right support to make their own choices to achieve a happy, healthy life that is meaningful to them. They have opportunities to learn, work and actively contribute to their communities**

# Learning Disability Strategy 2024 - 2029



- The Board wanted a **strategy** for adults with learning disabilities  
The **strategy** will last 5 years
- To write the **strategy** we wanted to know what is important to people with learning disabilities
- Your Voice Advocacy talked to people with learning disabilities for 3 months
- They also spoke with carers and staff during this time
- People shared their thoughts and feelings at these events



# May Your Voice Be With You Event

**MAY YOUR VOICE BE WITH YOU**  
**LEARNING DISABILITY EVENT**  
TELL US WHAT MATTERS TO YOU AND HOW WE CAN MAKE SERVICES BETTER!

SOCIAL CARE?  
EDUCATION?  
HOUSING?  
HEALTH?  
COMMUNITY & TRANSPORT?  
JOBS, VOLUNTEERING & TRAINING?

FIND OUT MORE ABOUT THE NEW LEARNING DISABILITY LIAISON FORUM!

**THURSDAY MAY THE 4TH | 9:30 - 3**  
**SWANSEA.COM STADIUM**

RESERVE YOUR SPACE SCAN ME

If you need support with booking please call 07866 151720

The poster features a dark background with a satellite view of Earth at the bottom. It includes several colorful speech bubbles containing topic questions. A QR code is located in the bottom right corner, and a phone number is provided at the very bottom.

- We had another event for people with learning disabilities, carers and staff
- We wanted to learn more about the important topics found by Your Voice Advocacy
- We asked people what we should do next and how we should do it

# Learning Disability Strategy Priorities



**1) Transport**



**2) Getting The Right Care and Support**



**3) My Community**



**4) Lifelong Learning**



**5) Jobs and Volunteering**



**6) My Home**

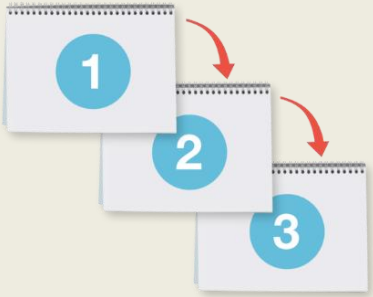


**7) Making my own decisions and having my say**

# Learning Disability Strategy in Action



- The **Strategy** was agreed in January 2024



- An action plan was created



- First **priority** – Transport



# Learning Disability Transport Project

The **strategy** promised to:

- Work with travel companies to make them more learning disability aware
- Work with partners to look at low-cost community transport for people with learning disabilities







# Learning Disability Transport Project



A **Task and Finish Group** formed to plan a transport **workshop**

People with lived experience

Parent Carers

Third Sector

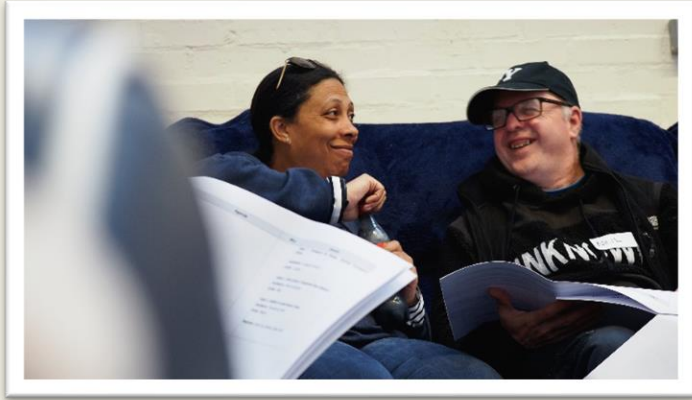
Neath Port Talbot Council  
Transport Department

Swansea Council Transport  
Department



# Learning Disability Transport Project

## Task and Finish Group



# Learning Disability Transport Project



- We talked to people with learning disabilities about travel experiences



- We sent out a transport questionnaire



- We filmed people with learning disabilities talking about transport experiences

# What We Found Out

Problems with public transport affect people's lives, especially vulnerable people or people with disabilities

Patience and understanding from people working in bus and train services

We require more support than you might think. Think how we feel

Many services have been cancelled, information about why has not been given in an easy read format

Timetables to be easier to read so I know where I'm going

# What We Found Out

It is important to give vulnerable people who are using public transport priority to get onto a bus

A call out system for each stop would be good

Some people miss activities because times are not clear or buses are only running in some places.

Travel training would make me more confident

Buses coming on time would stop me being nervous

# Learning Disability Transport Workshop



- Transport **Workshop** was held on Tuesday 9<sup>th</sup> July



- Over 70 people attended the **workshop** in person or on Zoom



- Talked the transport barriers people with learning disabilities face, like timetables not being in easy read

# Learning Disability Transport Workshop

- Transport companies and community transport schemes talked about their services and support already available



- Everyone shared ideas on what a good journey would look like to you



- 1
- 2
- 3

# Learning Disability Travel Charter

In partnership with the Community Transport Association, we have created a Learning Disability **Travel Charter**.



**We need transport that works for us**

**This means buses and trains that are easy to use**





- 1
- 2
- 3

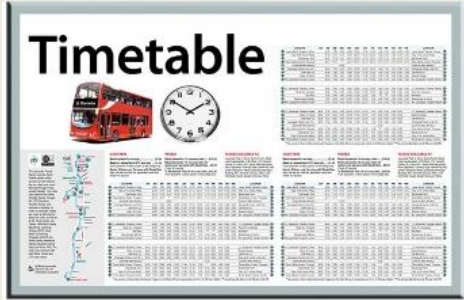
# Learning Disability Travel Charter

**Timetables and signs should be clear and simple**

**We would understand them better if they were in easy read**

**Bus and train stations should have safe spaces**

**We need to feel safe when we travel**



- 1
- 2
- 3

# Learning Disability Travel Charter

**Staff should be well trained about learning disabilities**

**Travel would be easier if they know how to help us**

**We want to be treated with dignity and respect**

**This is very important to us**



- 1
- 2
- 3

# Learning Disability Travel Charter



If service is poor, we need easy ways to complain

It should not be hard for us to speak up



We need enough space and time to get on and off vehicles

This makes travel easier for us

- 1
- 2
- 3

# Learning Disability Travel Charter



**Good transport helps us live better lives**

**It lets us go where we need to go**



# Transport Project Film



# Next Steps



- We want to promote the work of the Transport Project
- We plan to send the Travel Charter, Film and Report and talk to:
  - Transport Companies
  - Community Transport Schemes
  - Welsh Government
- We will also share on social media and our website





# More Information

More information on the work of West Glamorgan's Wellbeing and Learning Disability Programme can be found:



- On our stall at the Conference today



- On our website: [www.westglamorgan.org.uk](http://www.westglamorgan.org.uk)



- Email: [West.Glamorgan@swansea.gov.uk](mailto:West.Glamorgan@swansea.gov.uk)

# Thank you

